



April 4, 2014

Mayor Kevin Hurst  
Walton Hills  
7595 Walton Road  
Walton Hills OH 0

Mayor Kevin Hurst,

I am writing to inform you that effective on or about May 6, 2014, Time Warner Cable ("TWC") will take another important step towards adding additional programming and improving Internet speeds by reclaiming bandwidth through providing existing programming in digital format only. In order to continue offering customers the advanced services they expect, we must continue our efforts to manage bandwidth utilization more efficiently. Since analog channels require up to 14 times more bandwidth than channels in digital format, we began the process several years ago of converting analog channels to digital-only format.

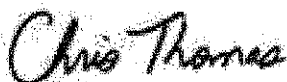
Starting on or about May 6, 2104, in some communities in Northeast Ohio and Western Pennsylvania Time Warner Cable will convert some analog channels to digital format, including Public, Education, and Government ("PEG") Access channels, which will now be carried in digital format on the Basic Service Tier ("BST"). Also, some national networks will be converted to digital format in some communities, these include EWTN, WGN, CSpan, Golf, VH1 Classic, CBET, ION and LMN. At that time, the listed channels will no longer be transmitted in analog format. We intend, however, to "channel map" these channels so that they will remain visible on their pre-existing channel numbers when accessed through a TWC-supplied digital set top box, a Digital Adapter ("DA") or a CableCARD equipped Unidirectional Digital Cable Product ("UDCP"). A majority of our customers have already participated in previous digital conversions. Those remaining customers not subscribing to digital services will need digital equipment. In addition to the above equipment, PEG programming will also be viewable on a digital television equipped with a QAM tuner. Additionally, on or about May 28, 2014 some local broadcasters in some communities will be delivered in digital format only. These include WSFJ, WRLM, WDLI, WGGN, WVPX, WLMB, WAOH, WOHZ, WMFD, WPCB, WIVN. The above lists of channels are not available in all communities. The content and number of channels viewable in your community will remain the same. To determine which networks are affected in your community, find your community's name on the attached "Communities" spreadsheet and the affected channels will be listed in the far right column.

For the limited customers who do not already have a TWC supplied Digital box or a CableCARD with UDCP, we will, upon request, offer DA(s) and remote control(s) so those customers may continue to have access to the channels. Customers should contact TWC between now and July 28, 2014 – to obtain DA(s) and remote control(s) at no cost until September 30, 2015. Beginning October 1, 2015 each adapter will cost \$1.50 per month. Just as is the case today, no customer will be required to subscribe to a tier higher than the BST in order to continue to view the PEG channels. I would ask that you or your designee contact me as soon as possible so that we can identify any equipment needs you may have in order to ensure a smooth transition for your account.

TWC will provide customers with at least 30 days advance written notice to make this change as seamless as possible. We would also like to enlist the help of the community's local access channel(s) to provide information to customers on this transition. As noted above, TWC will "channel map" the PEG channels so that they will continue to be found on existing channel numbers when a TWC-supplied digital set box, a DA or a CableCARD-equipped UDCP is used. Customers using other devices to receive the digital channels, such as a digital television with a QAM tuner, will find the PEG channel(s) on the attached spreadsheet.<sup>1</sup> The content and number of PEG channel(s) viewable for your community will remain the same. The "PEG Channels" spreadsheet indicates PEG channels locations for a QAM tuner and is organized alphabetically by the Public, Educational or Governmental entity which originates the programming.

As always, I am available to discuss this matter at any time. You can reach me by emailing [chris.thomas@twcable](mailto:chris.thomas@twcable) or by calling (330) 630-7984.

Sincerely,



Chris Thomas,  
Government Relations – N.E. Ohio/W. Pennsylvania  
Time Warner Cable

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<sup>1</sup> The actual channel number displayed on your ClearQAM device may vary depending on that device's manufacturer and/or model number. In addition, it may be necessary to perform a new channel scan before you are able to view these channels. The procedure for performing a channel scan varies from device to device. If the customer experiences any difficulties, we recommend that the customer consult the manual that came with the ClearQAM device or contact the manufacturer directly.

Channel Lineup	Communities	Converted Channels
Akron area	AKRON, BARBERTON, BATH, BOSTON TWP, COPLEY TOWNSHIP, COVENTRY TOWNSHIP, CUYAHOGA FALLS, FAIRLAWN, LAKEMORE, MOGADORE, MUNROE FALLS, NORTON, SILVER LAKE, SPRINGFIELD TOWNSHIP, STOW, TALLMADGE	WVPX (Ch. 10), WAOH (Ch. 11), WRLM (Ch. 13), WDLI (Ch. 14)
Atwater area	ATWATER TWP, CHARLESTOWN TWP, DEERFIELD TWP, EDINBURG TWP, MARLBORO TWP, PALMYRA TWP, RANDOLPH TWP, SMITH TWP	WDLI (Ch. 7), WVPX (Ch. 10), WRLM (Ch. 13)
Brunswick area	BRUNSWICK, BRUNSWICK HILLS TWP	WVPX (Ch. 10), WRLM (Ch. 12), WGN (Ch. 13), WDLI (Ch. 16), EWTN (Ch. 18), Golf (Ch. 31), CSPAN (Ch. 39), and VH1 Classic (Ch. 70)
Canton area	ALLIANCE, BETHLEHEM TOWNSHIP, BROWN TOWNSHIP, CANTON, CANTON TOWNSHIP, EAST CANTON, EAST SPARTA, FOHL VILLAGE, HARTVILLE, HILLS AND DALES, JACKSON TOWNSHIP, LAKE MOHAWK, LAKE TOWNSHIP, LEXINGTON TOWNSHIP, LIMAVILLE, LOUISVILLE, MAGNOLIA, MALVERN, MARLBORO TOWNSHIP, MEYERS LAKE, MINERAL CITY, NIMSHILLEN TOWNSHIP, NORTH CANTON, OSNABURG TOWNSHIP, PARIS TOWNSHIP, PERRY TOWNSHIP, PIKE TOWNSHIP, PLAIN TOWNSHIP, SANDY TOWNSHIP-STARK COUNTY, SANDY TOWNSHIP-TUSCARAWAS COUNTY, WASHINGTON TOWNSHIP, WAYNESBURG	WDLI (Ch. 7), WVPX (Ch. 10), WRLM (Ch. 13)
Doylestown area	CHIPPEWA, DOYLESTOWN, MILTON TWP, WESTVIEW	WVPX (Ch. 10), WAOH (Ch. 11), WRLM (Ch. 13), WDLI (Ch. 14)
Cleveland City	BRATENAHL, CLEVELAND, LINNDALEBRATENAHL, CLEVELAND, LINNDALE	WVPX (Ch. 10), WRLM (Ch. 12), WGN (Ch. 13), WDLI (Ch. 16), EWTN (Ch. 18), Golf (Ch. 31), CSPAN (Ch. 39), TWC (Ch. 41), and VH1 Classic (Ch. 70)
Cleveland Suburban	AQUILLA TWP, AUBURN TWP, AVON, BAINBRIDGE, BATH, BEACHWOOD, BEDFORD, BEDFORD HTS, BENTLEYVILLE, BEREA, BRECKSVILLE, BROOK PARK, BROOKLYN, BURTON TWP, BURTON VILLAGE, CHAGRIN FALLS, CHAGRIN FALLS TWP, CHARDON, CHARDON TWP, CLARIDON VILLAGE, CLEVELAND HTS, COLUMBIA STATION, COPLEY, CUYAHOGA FALLS, CUYAHOGA HTS, EUCLID, GARFIELD HTS, GATES MILLS, GLENWILLOW, GRANGER, HAMBLEN TWP, HIGHLAND HILLS, HIGHLAND HTS, HINKLEY TWP, HUNTING VALLEY, INDEPENDENCE, LAKEWOOD, LYNDHURST, MAPLE HTS, MAYFIELD HTS, MAYFIELD VILLAGE, MIDDLEBURG HTS, MIDDLEFIELD TWP, MIDDLEFIELD VILLAGE, MORELAND HILLS, MUNSON, NEWBURGH HTS, NEWBURY, NORTH OLMSTED, NORTH RANDALL, NORTH ROYALTON, NORTHFIELD VILLAGE, OAKWOOD, ORANGE VALLEY, PENNISULA, PEPPER PIKE, RICHFIELD TWP, RICHFIELD VILLAGE, RICHMOND HTS, RUSSELL TWP, SHAKER HTS, SHARON TWP, SHEFFIELD LAKE, SHEFFIELD VILLAGE, SOLON, SOUTH EUCLID, SOUTH RUSSELL, STRONGSVILLE, UNIVERSITY HTS, VALLEY VIEW, WALTON HILLS, WARRENSVILLE HTS, WESTLAKE, WILLOWICK, WOODMERE VALLEY	WVPX (Ch. 10), WRLM (Ch. 12), WGN (Ch. 13), WDLI (Ch. 16), EWTN (Ch. 18), Golf (Ch. 31), CSPAN (Ch. 39), and VH1 Classic (Ch. 70)
Concord - Lake County Lineup	CHESTER TWP, CONCORD TWP, KIRTLAND, KIRTLAND HILLS VILLAGE, LEROY TWP, MENTOR ON THE LAKE, MUNSON TWP, NORTH PERRY VILLAGE, PAINESVILLE TWP, PERRY TWP, PERRY VILLAGE, WAITE HILL VILLAGE	WVPX (Ch. 10), WRLM (Ch. 12), WGN (Ch. 13), WDLI (Ch. 16), EWTN (Ch. 18), Golf (Ch. 31), CSPAN (Ch. 39), and VH1 Classic (Ch. 70)
Cory area	COLUMBUS TWP, CONCORD TWP, CORRY, ELGIN, UNION CITY, UNION TWP	LMN (Ch. 57), VH1 Classic (Ch. 59), Golf (Ch. 65), and ION (Ch. 70)
Craig Beach area	CRAIG BEACH, MILTON TWP, PALMYRA TWP	Golf (Ch. 35)
Elyria/Mentor/Bay Village areas	AMHERST CITY, AMHERST TWP, LORAIN CO, AVON CITY, AVON LAKE, BAY VILLAGE, CARLISLE TWP, LORAIN CO, CONCORD TOWNSHIP, EASTLAKE, EATON TWP, LORAIN CO, ELYRIA CITY, ELYRIA TWP, LORAIN CO, FAIRPORT HARBOR, GRAND RIVER, LAKELINE, MENTOR, NEW RUSSIA TWP, ELYRIA, NORTH RIDGEVILLE CITY, PAINESVILLE CORP, SOUTH AMHERST VILLAGE, TIMBERLAKE, WICKLIFFE, WILLOUGHBY, WILLOUGHBY HILLS	WRLM (Ch. 2), EWTN (Ch. 14), WGN (Ch. 15), CSPAN (Ch. 16), WDLI (Ch. 17), WGGN (Ch. 21), WVPX (Ch. 23), Golf (Ch. 29) and VH1 Classic (Ch. 70)